



Bishop Thomas Grant School

Belltrees Grove, London, SW16 2HY
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28 September 2026

Re: Updating Student Information via the Arbor Parent App

Dear Parents and Carers,

We are in the process of updating our school records to ensure we hold the most accurate and up to date information for your child. I am sure you will appreciate this is a significant task and accordingly I would be grateful if you would log in to your Arbor App and select '**Student Profile**' to review and submit any required updates to your child's details.

Your review should include:

- **Your contact details, including email address and phone numbers**
- **Address Details**
- **Medical Details**
- **Parental Consents**

Arbor is a secure, online user-friendly system which helps us to communicate effectively with parents whilst allowing you to see information regarding your child's school life.

How to Log In

Some of you may have already logged in to your account and are using the **Parent Portal / App**; we hope you are finding it helpful. If you are yet to log in, all you need to do to finish creating your account is to set a password.

You can do this by going to <https://bishop-thomas-grant-catholic-secondary-school.uk.arbor.sc>.

Just click on 'Forgotten Password?' and follow the instructions on screen. Your username is your email address.

If you have trouble setting up your password or have general questions about the Parent Portal, visit [this Help Centre article](#). For any other queries, please contact the school at parentapp@btg.ac.

Thank you for your engagement with the portal and app, we hope you and your child find the system helpful.

Yours sincerely,

Mrs Anderson
Office Manager